

| File Name | File # | Opened | Closed | Response Time (Calendar Days) |
|--------------------------|------------|------------|-----------|----------------------------------|
| Andy, Handy | 2023-02649 | 4/13/2023 | 4/26/2023 | 13 |
| Azadrea | 2023-02699 | 4/14/2023 | 4/19/2023 | 5 |
| Becklin, Alexandra | 2023-01496 | 2/27/2023 | 4/28/2023 | 60 |
| Bennett, Destiny | 2022-09197 | 11/23/2022 | 4/12/2023 | 140 |
| Brown, Desiree | 2023-00292 | 1/11/2023 | 4/28/2023 | 107 |
| Bullard, Trudianne | 2023-02582 | 4/11/2023 | 4/26/2023 | 15 |
| Cameron, Peter | 2023-02677 | 4/13/2023 | 4/19/2023 | 6 |
| Carroll, John Miller | 2023-02991 | 4/27/2023 | 4/28/2023 | 1 |
| Cox, Patricia | 2023-02456 | 4/5/2023 | 4/26/2023 | 21 |
| Deethardt, Robin | 2023-02645 | 2/8/2023 | 4/28/2023 | 79 |
| DeKeyser, Wyatt | 2023-01304 | 2/20/2023 | 4/28/2023 | 67 |
| Drath, Kimberly | 2022-09839 | 12/20/2022 | 4/28/2023 | 129 |
| Dunn, Steven | 2023-02604 | 4/11/2023 | 4/18/2023 | 7 |
| Eichhorn, Alisa | 2023-00291 | 1/11/2023 | 4/28/2023 | 107 |
| Eisenberg, Stephen | 2023-01307 | 2/20/2023 | 4/7/2023 | 46 |
| Erlie, Alex | 2023-00364 | 1/13/2023 | 4/28/2023 | 105 |
| Esler, Kelly | 2023-02623 | 4/11/2023 | 4/12/2023 | 1 |
| Espie, Sommer | 2023-00693 | 1/27/2023 | 4/28/2023 | 91 |
| Fahrenkrug, Chad | 2023-01515 | 2/27/2023 | 4/28/2023 | 60 |
| Foster, Rachel | 2023-02463 | 4/5/2023 | 4/5/2023 | 0 |
| Gatlin, Joshua #457752 | 2023-02666 | 4/13/2023 | 4/25/2023 | 12 |
| Gazley, Bou | 2023-02657 | 4/13/2023 | 4/26/2023 | 13 |
| Haerter, Rebecca | 2023-02420 | 4/4/2023 | 4/25/2023 | 21 |
| Haghihi, Ali | 2023-01302 | 2/20/2023 | 4/28/2023 | 67 |
| Hammersley, Robert | 2023-02678 | 4/13/2023 | 4/26/2023 | 13 |
| Heimerl, Kevin | 2023-02763 | 4/18/2023 | 4/25/2023 | 7 |
| Hue, William | 2023-02113 | 3/23/2023 | 4/5/2023 | 13 |
| Jarvenpaa, Alvin | 2023-02379 | 4/4/2023 | 4/5/2023 | 1 |
| [REDACTED] | 2023-02675 | 4/13/2023 | 4/25/2023 | 12 |
| Johnson, Hailey | 2023-02403 | 4/4/2023 | 4/25/2023 | 21 |
| Jurk, Scott | 2023-02655 | 4/13/2023 | 4/26/2023 | 13 |
| Kaye, Paul | 2023-01860 | 2/28/2023 | 4/19/2023 | 50 |
| Klemko, Robert | 2023-01391 | 2/22/2023 | 4/28/2023 | 65 |
| Kollwitz, Tracy | 2023-02429 | 4/4/2023 | 4/11/2023 | 7 |
| Kovacik, William #599394 | 2022-03436 | 4/20/2022 | 4/25/2023 | 370 |
| Kubitz, Jeff | 2023-01732 | 3/8/2023 | 4/5/2023 | 28 |
| Kuhnke, Leroy #252207 | 2023-02662 | 4/13/2023 | 4/24/2023 | 11 |
| Landretti, Jane | 2021-05863 | 7/22/2021 | 4/26/2023 | 643 |
| Mayer, Lisa | 2023-02664 | 4/13/2023 | 4/13/2023 | 0 |
| Megas, Natalia | 2023-01319 | 2/20/2023 | 4/12/2023 | 51 |
| Meindle, Carrie | 2023-01511 | 2/27/2023 | 4/28/2023 | 60 |
| Moore, Robyn | 2023-02455 | 4/5/2023 | 4/26/2023 | 21 |
| Morgan, Joshua | 2023-02764 | 4/18/2023 | 4/24/2023 | 6 |

| | | | | |
|--------------------|------------|------------|-----------|-----|
| Nehring, Tracy | 2023-01118 | 2/14/2023 | 4/28/2023 | 73 |
| Powers, Kimberly | 2023-02409 | 4/4/2023 | 4/5/2023 | 1 |
| Reed, Sada | 2023-02398 | 4/4/2023 | 4/25/2023 | 21 |
| Resch, Rick | 2022-06251 | 6/7/2022 | 4/26/2023 | 323 |
| Ruiz, Marcus | 2023-01116 | 2/14/2023 | 4/28/2023 | 73 |
| Schey, Emily | 2023-01324 | 2/20/2023 | 4/28/2023 | 67 |
| Schneider, Philip | 2023-02400 | 4/4/2023 | 4/25/2023 | 21 |
| Schulz, Julie | 2023-01815 | 3/10/2023 | 4/13/2023 | 34 |
| Shachnow, Lindsay | 2023-01393 | 2/22/2023 | 4/28/2023 | 65 |
| Shefchik, Brianna | 2023-02414 | 4/4/2023 | 4/25/2023 | 21 |
| Simatic, Ryan | 2023-01506 | 2/27/2023 | 4/28/2023 | 60 |
| Sorce, Scott | 2023-02909 | 4/25/2023 | 4/25/2023 | 0 |
| Stangl, Patrick | 2023-02674 | 4/13/2023 | 5/3/2023 | 20 |
| Summerfield, Craig | 2023-01335 | 2/20/2023 | 4/28/2023 | 67 |
| Szep, Jason | 2022-05469 | 6/29/2022 | 4/21/2023 | 296 |
| Untz, Robin | 2023-02426 | 4/4/2023 | 4/25/2023 | 21 |
| [REDACTED] | 2023-02663 | 4/13/2023 | 4/26/2023 | 13 |
| Vogt, Ashley | 2023-02665 | 4/13/2023 | 4/13/2023 | 0 |
| Walsh, Des | 2022-08953 | 11/14/2022 | 4/27/2023 | 164 |
| Wood, Tracey | 2021-08751 | 11/5/2021 | 4/4/2023 | 515 |

Mean (Average) Response Time 70.16
 (# of Calendar Days)

Median (50th Percentile) Response Time 21
 (# of Calendar Days)

Total Number of Responses 63