HOW WILL MY CLAIM BE PROCESSED?

- Once your application has been received, CVC will request the law enforcement investigative report from the law enforcement agency. CVC will use the law enforcement report and your application to determine if your claim is eligible.
- The time it takes to determine eligibility varies considerably, depending on the complexity of the claim. However, submitting all requested materials to the Wisconsin Department of Justice in a timely manner will help facilitate the processing of your claim.
- For eligible claims, payments will begin as soon as all necessary information has been submitted and reviewed.
- For ineligible claims, a written denial decision and explanation of the appeal procedure will be mailed to you.

WILL I HAVE TO REPAY THE PROGRAM?

- Typically victims are not asked to repay the Program. However, if you receive money from the offender or a third party through restitution or any civil action, you must re-pay the state for any money paid out on your behalf.
WHO MAY BE ELIGIBLE?

- An innocent victim who suffers injury from a compensable crime as identified by law.
- A dependent or legal representative of an innocent victim who has been killed as a result of a crime.
- A person who is injured while aiding a crime victim or helping a police officer.
- A person who suffers a reaction from the death of a family or household member.
- A person injured in a car accident caused by an intoxicated driver, who was:
  - a pedestrian or a passenger in the other car.
  - a child passenger in the offender’s car.
  - unaware that the driver was under the influence of alcohol or an illegal drug.
- An adult who was the victim of a crime as a minor.
- A parent of a minor victim.

WHAT MUST I DO TO BE ELIGIBLE?

- The victim’s conduct must not have caused or contributed to the victim’s injury or death.
- The victim must not have committed a crime that led to the injury or death.
- The crime must be reported to law enforcement within five days of the crime.
- The victim must cooperate with law enforcement officials in their investigation and prosecution of the crime.
- The applicant must file a claim within one year of the date of the crime.
- The applicant must cooperate with the Wisconsin Department of Justice by supplying requested information in a timely manner.
- If the victim is listed on the statewide child support lien docket, certain requirements must be met in order to become eligible.

WHAT COMPENSATION MAY BE PAID?

The State of Wisconsin pays for four years of eligible expenses from the date of the crime or up to $40,000 for out-of-pocket expenses that are not paid or payable by a private or group insurance plan, public funds, or any other source, including payments made by the offender. Eligible expenses include:

- Medical, hospital, surgical, pharmacy and mental health counseling expenses.
- Lost wages for medical disability.
- Loss of support to a dependent of a crime victim who is killed.
- Reasonable replacement costs of clothing or bedding held as evidence—up to $300.
- Reasonable replacement value for property held as evidence and rendered unusable by crime lab testing—up to $200.
- Reasonable replacement of any computer or mobile telephone held as evidence—up to $200.
- Reasonable and necessary costs for securing and cleaning a crime scene—up to $1,000.
- Cost of caregiver services.
- Expenses related to mental health treatment and work loss for parents of a minor victim—up to $3,000.
- Reasonable and necessary housing adaptations for a protracted disability—up to $5,000.
- Reasonable funeral expenses—up to $5,000.
- Eligible expenses for adults victimized as children—four years worth of expenses or up to $40,000.
- Property loss or damage is not covered other than those items described above.

*If you have medical coverage through another source for the payment of your medical or mental health expenses, you must be treated by a provider who accepts that source of payment.

LEGAL REPRESENTATION

- You do not need an attorney to file a claim.