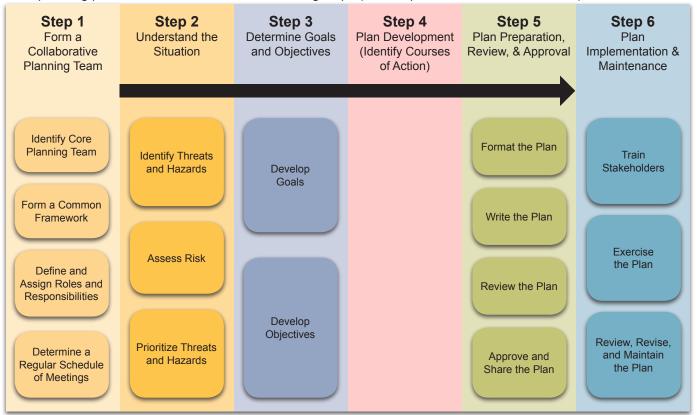




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Handout 9: Evaluating a Crisis Plan or Emergency Operations Plan (EOP)

The planning process should consist of the following steps (U.S. Department of Education, 2013).



Following these six steps, the school Incident Command System (ICS) team should develop a plan with the following three components.

| 1. Basic Plan | Overview of approach to operations before, during, and after a crisis. Serves as a foundation for response in any crisis situation. |
|--------------------------------------|--|
| 2. Functional Annexes | Operational functions and related courses of action (e.g., evacuation, lockdown, family reunification, public health, medical, and mental health). |
| Threat- and Hazard- Specific Annexes | Courses of action (unique procedures, roles, and responsibilities) for specific hazards or threats based on the school's assessment. |

To support development of this plan, the following checklist has been designed to evaluate school EOPs in relation to how they conform to the guidance provided by the U.S. Department of Education (2013).

EOP Checklist

Use the following rating scale to evaluate your school crisis response plan.

0 = Not completed/missing, 1 = Present/needs improvement, 2 = Fully established/satisfactory

| Basic Plan Specifics | 0 | 1 | 2 |
|---|---|---|---|
| Introduction | | | |
| Cover page and signature of plan approval | | | |
| Authority to modify plan | | | |
| Record of changes to the plan | | | |
| Who has received a copy of the plan | | | |
| Purpose and Overview of Plan | | | |
| Concept of Operations | | | |
| Authority to activate plan | | | |
| Coordination with agencies | | | |
| Accounts for needs of individuals with disabilities | | | |
| Purpose of actions (prevent, protect, mitigate, minimize, recover from impact) | | | |
| Organization and Assignment of Responsibilities | | | |
| Roles and responsibilities of staff members, caregivers, students, and community agencies during crisis | | | |
| Agreements with agencies during a crisis | | | |
| Direction, Control, Coordination | | | |
| School's Incident Command System | | | |
| School crisis response plan's relationship to community's or county's crisis response plan | | | |
| Who has control of resources | | | |
| Information collection, analysis, and dissemination—describing the type, source, collection, and provision of crisis response and recovery information (e.g., law enforcement alerts, mental health hotlines) | | | |
| Training and exercises—describing the type and frequency of training and exercises (e.g., tabletop exercises, emergency drills, full-scale exercises) | | | |
| Administration, Finance, Logistics | | | |
| Identifies budget policies and procedures | | | |
| Describes documentation of activities, resources, and compensation | | | |
| Plan development and maintenance—describes process, person(s) responsible, and regular cycle for training, review, and updating plan | | | |
| Authorities and References | | | |
| Laws and regulations relevant to plan | | | |
| Succession of authority in absence of administrator | | | |

0 = Not completed/missing, 1 = Present/needs improvement, 2 = Fully established/satisfactory

| Threat- and Hazard-Specific Annexes | 0 | 1 | 2 |
|--|---|---|---|
| Natural Hazards | | | |
| Earthquake | | | |
| Tornade | | | |
| Lightning | | | |
| Severe wind | | | |
| Hurricane | | | |
| Flood | | | |
| Wildfire | | | |
| Extreme temperatures | | | |
| Avalanche, landslides, or mudslides | | | |
| Tsunamis | | | |
| Volcanic eruptions | | | |
| Tree fall | | | |
| Winter precipitation | | | |
| Accidental Hazards | | | |
| Falls | | | |
| Drowning | | | |
| Sports injury | | | |
| Electrocution | | | |
| Car accident | | | |
| Gun accident | | | |
| Biological Hazards | | | |
| Infectious disease | | | |
| Food contamination | | | |
| Epidemic | | | |
| Technological Hazards | | | |
| Explosions or accidental release of toxins | | | |
| Nuclear accident | | | |
| Aircraft crash | | | |
| Poison or gas leak | | | |
| Construction accident | | | |
| Train derailment | | | |
| Mine or fire collapse | | | |
| Structure collapse | | | |
| Oil spill | | | |

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| Threat- and Hazard-Specific Annexes (cont.) | 0 | 1 | 2 |
|---|---|---|----------|
| Technological Hazards (cont.) | | • | <u> </u> |
| Hazardous materials release inside or outside of the school (e.g., highway or rail) | | | |
| Cyber attack | | | |
| Radiological releases | | | |
| Dam failure | | | |
| Power failure | | | |
| Water failure | | | |
| Hazardous materials present in school laboratories | | | |
| Adversarial, Incidental, and Human-Caused Threats | | | |
| Robbery | | | |
| Physical assault (stabbing, shooting) | | | |
| Sexual assault | | | |
| Physical neglect | | | |
| Homicide | | | |
| Suicide | | | |
| Kidnapping | | | |
| Home invasion | | | |
| Domestic violence | | | |
| Terrorist attack | | | |
| Rioting | | | |
| War | | | |
| Arson | | | |
| Gang violence | | | |
| Bombing | | | |
| Functional Annexes | 0 | 1 | 2 |
| Evactuation Annex | | | |
| Able to safely move students and visitors to evacuation areas | | | |
| Alternate evacuation routes are identified | | | |
| Able to evacuate students without teacher or staff member | | | |
| Able to evacuate individuals with disabilities | | | |
| Able to evacuate to locations that are 500 and 1,000 feet away | | | |
| Lockdown Annex | | | |
| Able to lock all exterior doors | | | |
| Able to ensure all individuals are accounted for and in secure locations | | | |
| Identifies how doors and windows influence the plan (e.g., manually lock/unlock) | | | |

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| Functional Annexes (cont.) | 0 | 1 | 2 |
|---|---|---|---|
| Lockdown Annex (cont.) | | | |
| Considers how to manage a threat inside the school during a lockdown | | | |
| Considers how to manage a threat outside of the school | | | |
| Able to use other functional annexes concurrently with lockdown | | | |
| Includes specialized lockdown considerations for individuals with disabilities | | | |
| Considers how to release individuals once lockdown has concluded | | | |
| Shelter-in-Place Annex | | | |
| Rooms supplied with resources (e.g., water) and can be sealed | | | |
| Able to administer medication to students who need it | | | |
| Alternate evacuation route and plan (e.g., safe room) are identified | | | |
| Able to locate and move unsupervised students to a secure location | | | |
| Able to shelter individuals with disabilities | | | |
| Accounting for All Persons Annex | | | |
| Able to record attendance at an assembly area | | | |
| Considers how to locate a missing student or staff member | | | |
| Able to report attendance to assembly supervisor | | | |
| Considers how students and staff are dismissed or released | | | |
| Communications and Warning Annex | | | |
| Communication system integrated with response agencies' systems | | | |
| Appropriate staff members trained to use communication equipment | | | |
| Specifies how to communicate crisis information to students, staff, families | | | |
| Accounts for technology barriers affecting communication | | | |
| Accounts for language barriers affecting communication | | | |
| Considers how to manage traditional & social media (e.g., Public Information Officer) | | | |
| Communicates impact on activity schedules to students, staff, families | | | |
| Ensures effective communication regarding students and staff with disabilities | | | |
| Family Reunification Annex | | | |
| Establishes a reunification team | | | |
| Considers how to inform families about reunification process | | | |
| Considers how to communicate between parent check-in and student areas | | | |
| Considers how to keep students from leaving on their own | | | |
| Considers how to ensure students' and parents' privacy from the media | | | |
| Considers how to ensure accurate information is communicated to families | | | |
| Accounts for language barriers affecting reunification | | | |
| Accounts for technology barriers affecting reunification | | | |
| Establishes on- and off-site reunification protocols | | | |

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| Functional Annexes (cont.) | 0 | 1 | 2 |
|---|---|---|---|
| Continuity of Operations Annex | | | |
| Plan can be activated at any time and sustained for at least 30 days | | | |
| Plan determines order of succession and delegation of authority | | | |
| Plan determines continuity of facilities and communication | | | |
| Plan determines that essential functions will be reestablished as prioritized | | | |
| Related services can be delivered to students during prolonged closure | | | |
| Plan includes continuity of learning plan | | | |
| Recovery Annex | | | |
| Academic Recovery | | | |
| Identifies when to open and close the school, and who decides | | | |
| Temporary spaces can be established during prolonged closure | | | |
| Able to deliver alternate educational programming during prolonged closure | | | |
| Physical Recovery | | | |
| Identifies who documents school assets | | | |
| Identifies how to work with outside agencies to ensure a quicker recovery | | | |
| Fiscal Recovery | | | |
| Specifies roles of district leadership in recovery process | | | |
| Identifies how to communicate with staff about returning to work | | | |
| Considers how to access resources for emergency relief funding | | | |
| Psychological and Emotional Recovery | | | |
| Establishes team leader | | | |
| Establishes locations for providing mental health supports | | | |
| Considers how teachers create calm and supportive environments | | | |
| Provides guidance to staff for sharing basic crisis information (e.g., fact sheet/FAQs) | | | |
| Trained staff can administer mental health crisis interventions | | | |
| Specifies how are individuals are identified for crisis intervention | | | |
| Specifies how to screen trained mental health professionals to deliver mental health crisis interventions | | | |
| Considers how to manage and balance memorial activities | | | |
| Specifies how functional annexes interface for effective implementation | | | |
| Public Health, Medical, and Mental Health Annex | | | |
| Specifies how staff members provide medical first aid during a crisis | | | |
| opening new stail members provide medical medical and garing a shelf | | | |
| Considers how emergency supplies are maintained | | | |
| | | | |
| Considers how emergency supplies are maintained | | | |

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| Functional Annexes (cont.) | 0 | 1_ | 2 |
|---|---|----|---|
| Public Health, Medical, and Mental Health Annex (cont.) | | | |
| Specifies how necessary health information is reported to local departments | | | |
| Includes threat and suicide assessment protocols | | | |
| Includes pandemic illness protocols | | | |
| Security Annex | | | |
| Identifies protocols under the Crime Prevention Through Environmental Design framework (e.g., natural access control, natural surveillance, and territoriality) | | | |
| Identifies areas of psychological safety (e.g., collaboration, social-emotional learning, positive school climate, resiliency) | | | |
| Specifies role of local law enforcement in and around the school | | | |
| Considers how the perimeter of the building is secured | | | |
| Considers how students are transported to and from school safely | | | |
| Considers how prohibited items are kept out of school | | | |
| Specifies how threats are responded to when they occur | | | |
| Specifies how to legally communicate with and share information with emergency response agencies | | | |

Note. This checklist is based on information from Aspiranti et al. (2011); Brock et al. (2009); Brock et al. (2016); and U.S. Department of Education (2013).